Policy 4032: Recruitment Guidelines for Onand Off-Campus Wage and Salaried Classified Positions

No. 4032

Subject: Recruitment Guidelines for On- and Off-Campus Wage and Salaried Classified

Positions Rev.: 2

Virginia Polytechnic Institute and State University

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1. Purpose

To ensure effective recruitment practices and to provide equal employment opportunity, the following recruitment guidelines must be observed in filling all on and off-campus classified salaried and wage positions. The guidelines were developed to ensure compliance with the Commonwealth's Department of Human Resource Management, <u>Policy 2.05</u>, <u>Equal Employment Opportunity</u>, and <u>Policy 2.10</u>, <u>Hiring</u>.

2. Policy

Virginia Polytechnic Institute and State University provides equal employment opportunity with respect to all employment practices, including recruitment, and administers such practices without regard to race, color, sex, sexual orientation, disability, age, veteran status, national origin, religion, or political affiliation.

The university is committed to a qualified work force representative of the diverse community it serves. Recruitment practices include affirmative action measures to ensure full participation by people of color, women, veterans, and persons with disabilities in accordance with the Virginia Polytechnic Institute and State University <u>Affirmative Action Plan</u>.

All full- and part-time classified salaried and non-student wage positions must be filled in accordance with state and university recruitment policies.

Applicants for employment with Virginia Tech must follow the application procedures established by the university.

2.1 Exemptions from Normal Recruiting Procedures

A number of employment processes exist which release departments from following normal recruitment procedures defined in these guidelines for on- and off-Campus positions. Recruitment processes that are exempt from normal recruiting practice are outlined in this section. In order to receive an exemption from normal recruiting procedures, department heads should submit a written request to Personnel Services explaining the reason for the requested exemption. The request should be submitted with the Position and Performance Activity Form P-112 for the subject position, and be approved through the signature authorization channels required to fill a vacant position.

2.1.1 Lateral Transfer

A department may request an exemption to the normal recruiting procedures for a lateral transfer (same salary grade) of a salaried employee within the department. Transfers may include, but are not limited to the following situations:

- The transfer of a restricted or regular salaried employee to another salaried position of the same job title or same salary grade.
- The transfer of a part-time salaried employee to a full-time salaried position, or from a full-time to part-time position of the same job title or salary grade.

2.1.2 Transfer, Demotion or Temporary Assignment

An exemption may be requested for transfers, demotions and/or temporary assignments deemed to be in the best interest of the university under the administration of Policy 4240, Layoff, and the Commonwealth's Department of Human Resource Management, <u>Policy 1.60, Standards of Conduct and Performance</u>.

2.1.3 Accommodating Employees with Disabilities

Personnel Services will assist departments in providing reasonable accommodations to qualified employees with disabilities to enable them to perform the essential functions of their current position or of another vacant position for which they are qualified in compliance with <u>Guideline 4075</u>, Accommodation of Employees and Applicants with <u>Disabilities</u>.

2.1.4 Emergency Hire Employees

Emergency hire positions are exempted from normal recruiting requirements and are intended to be used only for temporary employment. An employee may be hired as a wage emergency hire if the position is anticipated to last less than 130 calendar days. If necessary, a department may use this category of employment to complete critical work for a position expected to last longer than 130 calendar days while the vacant position is being advertised. Supervisors filling security sensitive wage positions exempted from normal recruitment procedures (i.e., emergency hires) should initiate conviction or driver's records checks with Personnel Services.

An emergency hire does not require advance approval from Personnel Services. The hiring department may select any suitably qualified individual. However, department heads must ensure that all hourly wage employees (including emergency hires) are appropriately compensated based on the job performed.

Based on the highly competitive nature of applicant pools for most positions, employees hired in emergency hire positions often have difficulty competing and being referred for the advertised position. Job experience gained during emergency hire employment is generally insufficient, by itself, to qualify an applicant for the position. In order to avoid the necessity of training both the emergency hire employee and a second employee placed in the position through the competitive process, it is advisable that departments use the emergency hire option only when absolutely necessary.

The following guidelines pertain to recruiting emergency hire employees:

- 1. An individual may not be placed in a second consecutive emergency hire appointment for the same department.
- 2. There must be at least 30 days (two pay periods) between emergency hire appointments for the same individual in the same department.
- 3. No restrictions are placed on the number of emergency hire positions an individual may hold in different departments as long as the employee's cumulative hours do not exceed 1500 hours in the 365-day period.

All wage employees are considered non-exempt under the Fair Labor Standards Act (FLSA) and are subject to overtime payment for hours worked over 40 within one workweek. Departments should be aware of wage employment status of the employee elsewhere on campus in order to monitor the 1500-hour limit.

- 4. If, during the course of an emergency hire, it is determined that the position should be continued past the original 130 calendar day period, normal recruiting procedures must be initiated as soon as possible. With prior approval of Personnel Services, occasional, very brief extensions may be approved.
- 5. Emergency hire employees should be fully informed in writing of the temporary nature of the position as well as the job title, duties, pay rate, date of hire, approximate ending date, work schedule, parking fee and authorization to work documents required.
- 6. Should the position held by the emergency hire employee (or any other vacancy in the department) be advertised, and the temporary employee wants to be considered for the position, he or she must apply and compete for the job.

While safeguarding confidentiality, hiring authorities are encouraged to contact current and previous supervisors to ascertain the work performance of prospective emergency hire employees. If a State application has been completed, refer to Section 9 to verify authorization by the applicant to contact their current supervisor. In all other cases, the hiring authority should ask the applicant the names of current or former supervisors and request consent to inquire about work performance.

2.1.5 Criminal Conviction Check and Drivers Record Check

After the applicants have been interviewed and reference checks completed, the most suitably qualified applicant is identified. Individuals selected for identified security sensitive positions or those requiring the use of a state vehicle are instructed by the hiring authority to initiate a conviction record check or drivers record check. Refer to Policy 4060, Criminal History and Drivers Record Investigation. Personnel Services will contact the department with the results of the conviction check or drivers check as soon as possible. If the employee has been offered the position, the continuation of employment will be contingent upon the results of the checks. In some cases, the offer of the position will be delayed until the results of criminal or driver's record check are received. If job-related convictions are found, a determination may be made in

accordance with the policy to deny employment. <u>Policy 4060, Criminal History and Driver's Record Investigation</u>, describes the university policy and related procedures in detail.

2.1.6 Participants in Cooperative Education/Training Programs

Employment of a student of Virginia Tech or other institutions participating in approved cooperative education or on-the-job training programs is exempted from the normal recruiting requirements. These may also include students in high school COE/DOE programs. A copy of the Cooperative Training Agreement /Plan for the student must be provided to the hiring department. The training period must be for a specific period of time and documentation of the training objectives is essential. Employment of the student/trainee ends at the conclusion of training unless he/she has been successful in obtaining employment in an advertised position.

2.1.7 Field Study Student or Paid Interns

A student participating in a paid field study or internship that is educational in nature and is part of an on-going educational plan approved by the student's major department may be employed without advertising the position.

2.1.8 Virginia Tech Students Carrying Reduced Hours

A student previously paid on the student payroll or as a graduate assistant for the preceding semester, who then becomes ineligible for this payroll status due to a reduction in class hours, may be employed as a non-student wage employee for one semester without advertising the position **if** full-time student status will be resumed in the immediate subsequent semester(s).

2.1.9 Graduate Students Who Have Completed Degree Requirements

Graduate students who have completed degree requirements may continue employment on the same research project for the duration of the study when the employee possesses unique qualifications essential for the on-going success of the research. Although it is often preferred to employ graduate students as Research Associates, it is also possible to use classified wage positions in appropriate job classifications.

2.1.10 Temporary Agency Personnel

Virginia Tech is under contract with a number of temporary agencies allowing for the employment of staff in a number of frequently used job titles. Use of temporary agencies for wage employment was undertaken by the university to establish a more efficient, flexible, and decentralized process for wage employment. Authorized hiring department representatives should contact Personnel Services if they wish to utilize this process.

2.2 Probationary Employee Eligibility

Eligibility for consideration for promotion or transfer to a salaried position in a department other than the probationary employee's current department is restricted until a current salaried employee has satisfactorily completed the probationary period. Exceptions to this restriction are considered on an individual basis by Personnel Services. Probationary employees are eligible for consideration for vacancies within their own department. The purpose of the restriction is to:

- allow adequate time for employee orientation and training;
- provide the hiring department the opportunity to receive some benefit from its training investment:
- provide adequate time for employee evaluation; and reduce costly turnover.

3. Procedures

3.1 On-Campus Vacancies

In order for a vacant position to be published in the job listing for the following week, the <u>Position And Performance Activity Form P-112</u> should be received in Personnel Services by Tuesday at 5:00 p.m. The vacancy will be advertised for a minimum of five working days.

All vacancies are routinely advertised on the Job-Line recordings, in the Employment Opportunities notebooks in the Personnel Services Office, in the SPECTRUM, and by accessing the <u>Personnel Services web site</u>.

Position vacancies are included in job listings mailed to the Virginia Employment Commission and a number of local groups and organizations for affirmative action recruitment. All classified salaried positions are also available for applicants to review at any Virginia Employment Commission Office and on the Internet located on the Commonwealth of Virginia's web site.

More extensive recruiting activities may be initiated for some positions because of affirmative action commitments, level of responsibility, or unique responsibilities and qualification requirements. In order to expand the search for qualified applicants, departments are encouraged to advertise in other specialized publications, as appropriate, such as:

- 1. Professional journals;
- 2. Regional or national newspapers;
- 3. Announcements posted at professional conferences;
- 4. Professional contacts through associations;
- 5. Personal contacts with community groups and leaders;
- 6. Bulletins sent to regional or national colleges and universities.

Guidance on recruiting strategies is provided by Personnel Services staff. The Human Resources Consultant, who will coordinate all recruiting activities for the specified position, must approve in advance any advertisements or recruiting announcements to be placed in professional journals, newspapers, or other publications. These ads are placed by the hiring department at its expense. In addition to job duties and qualifications, ads must include the:

- 1. Position number;
- 2. Personnel Services Department telephone number (540) 231-9331 and address for receipt of applications; Personnel Services, Virginia Tech, Southgate Center, First Floor (0318), Blacksburg, Virginia 24061
- 3. The application deadline; and
- 4. The university's EO/AA statements as follows:
 - a. "Individuals desiring assistance/accommodation in the application/interview process please call by the application deadline."
 - b. "An EO/AA employer committed to diversity."

3.1.1 On-Campus Application Procedures

Individuals must submit <u>state applications</u> and/or resumes to Personnel Services by the application closing date to be considered for a vacancy. Follow-up State applications are required when resumes are submitted without the application. Applicants who apply after the application closing date will not be considered unless the position is re-advertised.

3.1.2 Accommodations in the Application and/or Interview Process

Departments may be requested to provide assistance or accommodations in the application and/or interview process to persons with disabilities. Accommodations may include providing job announcements in alternative formats or providing personal assistance to an applicant in completing the application. Guidelines for providing accommodations in the employment process are described in Policy 4075, Accommodation of Employees and Applicants with Disabilities.

3.2 Off-Campus Vacancies

3.2.1 Required Recruitment Activity for Off-Campus Departments

The following additional recruitment efforts must be made for classified salaried and wage vacancies off-campus. The recruitment process is initiated by submitting a <u>Position and Performance Activity Form P-112</u> to Personnel Services through established signature approval channels. The form may be obtained by contacting Personnel Services or downloaded from the website. The Position and Performance Activity form P112 should be received in the Virginia Tech Personnel Services Office by 5:00 p.m., Tuesday for positions to begin advertising Friday of that week. Job announcements for salaried positions are available for applicants to review at the <u>Personnel Services web site</u>; at any Virginia Employment Commission Office; and on the Internet located on the <u>Commonwealth of Virginia's web site</u>.

Job qualification statements and duties will be monitored by Personnel Services to ensure appropriate job requirements and proper job classification.

Personnel Services will notify the hiring department to confirm advertisement of the vacant position and coordinate application deadlines.

- 1. **Local newspaper:** Vacant positions must be advertised once in at least one local newspaper.
- 2. **Local Employment Commission Office**: The nearest Employment Commission Office should be notified that a salaried position is posted on the state job listing. Wage positions must also be listed with the Employment Commission.

3.2.2 Additional Off-Campus Recruitment Activity

More extensive recruiting activities may be initiated for some positions because of affirmative action commitments, level of responsibility, or unique responsibilities and qualification requirements. In order to expand the search for qualified applicants, departments may advertise in other specialized publications such as:

- 1. Professional journals;
- 2. Regional or national newspapers;
- 3. Announcements posted at professional conferences;
- 4. Professional contacts through associations;
- 5. Personal contacts with community groups and leaders;
- 6. Bulletins sent to regional or national colleges and universities.

It is the responsibility of off-campus departments to employ Affirmative Action Recruiting Strategies as needed. When available, news media serving people of color may be used.

Job announcements may be sent to local community organizations or groups that would assist in meeting affirmative action goals. These should normally include:

- 1. Local NAACP chapters.
- 2. Local churches serving people of color.
- 3. Agencies or organizations serving women, people of color, individuals with disabilities and veterans.
- 4. Job Corps or Youth Corps programs.
- 5. Schools.
- 6. Local colleges, as appropriate for the type of position to be filled.
- 7. Community leaders may be of assistance in referring women, veterans and persons with disabilities and people of color.
- 8. Employees should actively be encouraged to refer people of color, persons with disabilities and female applicants.

3.2.3 Content of Off-Campus Job Announcements

A job announcement must contain the following information that is taken from the current Position and Performance Activity Form P112.

- 1. A brief description of the principal duties and responsibilities.
- 2. Statement of the knowledge, skill and ability requirements sought from applicants to meet the position's needs.

- 3. The normal starting salary or wage rate (step 1) or the range established for the job classification.
- 4. An application deadline of a minimum of five working days from the date of the published ad which is usually a Monday Monday period of time.
- 5. Address of the off-campus facility where applications may be obtained and returned.
- 6. The university's EO/AA statements:
 - a. If you desire assistance/accommodation in the application/interview process please call (off-campus office contact number) by the application deadline.
 - b. An EO/AA Employer Committed to Diversity.

3.2.3.1 Qualification Standards in Developing Job Announcement

Qualifications statements will comply with the Commonwealth's Department of Human Resource Management, <u>Policy 2.10</u>, <u>Hiring</u>. Qualifications must be job-related and reasonable for the level of the position. It is the intent that these qualification requirements enable the university to attract qualified applicants and result in the selection of the individual whose qualifications are most suitable for the position. Any knowledge, skill, or ability that can be obtained in a brief orientation may not be used as a qualification requirement. A Human Resources Consultant in Personnel Services will work with the hiring supervisor on any questions related to appropriate qualifications.

NOTE:

- 1. A specific number of years of experience may **not** be used.
- 2. Educational background related to job needs may be advertised as preferred or highly desirable, but neither a degree nor specific number of years of education may be listed as an absolute requirement. Quality of experience, as well as amount of relevant experience, should be considered in recruitment and selection.
- 3. Departments should identify specific knowledge, skills, abilities and experience with specific equipment or processes that are related to the needs of the job (See Section 4.0, Definitions). Qualification standards must be related to the outcome of a job or task and not to the method of performing the task. An ability to perform a task using a particular method may be required only when no alternative is reasonably available.
- 4. The level of requested typing skill must be appropriate to the job duties and should be addressed consistently for those positions having similar tasks at the same level within the department.

3.2.4 Off-Campus Application Procedures

Individuals must submit applications and/or resumes to the appropriate off-campus office by the application closing date to be considered for the vacancy. Applicants who apply after the advertising closing date will not be considered unless the position is re-advertised.

3.2.5 Accommodations in the Application and/or Interview Process

Departments may be requested to provide assistance or accommodation in the application and/or interview process to persons with disabilities. Accommodations may include providing job announcements in alternative formats or providing personal assistance to an applicant in completing the application. Guidelines for providing accommodations to applicants in the employment process are described in Policy 4075, Accommodation of Employees and Applicants with Disabilities.

3.2.6 Off-Campus Recruitment Activity Records Maintenance

The university must retain recruitment and selection records including records of those not selected for three years from the date the position is filled, and then destroyed by shredding.

The <u>Position and Performance Activity Form P-112</u>, applications and/or resumes, referral sheets, copies of offer letters to selected candidate(s), and copies of non-selection letters to interviewed applicants must be maintained for the required time and then destroyed as stated. The position recruitment activity file/folder should be labeled with the position number, position title and date filled. These records may be audited by the Personnel Services Department or the EO/AA Office. For more information see <u>Policy 4031</u>, <u>Interviewing and Selection Guidelines for Off-Campus Wage and Salaried Classified Positions</u>.

3.3 Resources

Information or assistance relating to payroll questions may be obtained by calling the Payroll Office at (540) 231-5201.

Information on the retention and destruction of official personnel records may be obtained from Personnel Services at (540) 231-8407 or Records Management Services at (540) 231-4548.

The university's EO/AA Office may by contacted at (540) 231-7500 for questions related to equal employment, affirmative action, or discrimination.

A Human Resources Consultant in Personnel Services may be contacted at (540) 231-9331 when questions arise regarding the following:

- 1. The recruitment or employment process.
- 2. Accommodations for persons with disabilities.
- 3. Interviewing.
- 4. Salary determinations.
- 5. Legitimate reasons for non-selection.
- 6. Problems associated with hiring.
- 7. Questions from applicants or other individuals about the release of employment information.

4. Definitions

Classified Salaried Employment: Classified employees are paid on a salary basis and occupy positions within the occupational classes that are listed in the Commonwealth's Compensation Plan. Once an employee has completed the probationary period he or she is covered by the Virginia Personnel Act, as found in Chapter 10, Title 2.1 of the Code of Virginia.

Wage Employment: Employment to meet seasonal, temporary, part-time needs at an hourly rate with a limitation of working 1500 hours in a 365-day period.

Non-Student Wage Employee: An employee paid at an hourly rate who is hired to meet seasonal, temporary, part-time needs with the same classification assigned (for similar job duties) as the salaried positions under the Commonwealth's Compensation Plan.

Recruitment: The component of the hiring process that notifies individuals about job availability and career opportunities. Job announcements are available for applicants to review at the <u>Personnel Services web site</u>; at any Virginia Employment Commission Office; and on the Internet located on the <u>Commonwealth of Virginia's web site</u>.

Job Announcement: A statement of advertisement that a position is to be filled.

Application Closing Date: The last date that a state application/resume can be received by the recruiting agency in order for the applicant to be considered for the recruited position. The following definitions, used when establishing qualification requirements, are based on the federal Uniform Guidelines on Employee Selection Procedures, 1978:

Knowledge: A body of information applied directly to the performance of a function. It is usually of a factual or procedural nature, which if applied, makes adequate performance of the work possible.

Skills: A present, observable competence to perform a learned, psychomotor act such as keyboarding. The essence of a skill and its difference from either knowledge or ability is that a skill is observable, quantifiable and measurable.

Ability: A demonstrated competence to perform observable behavior, or a behavior that results in an observable product. The power to perform denotes current competence in doing specific job tasks. It does not denote the person's capacity to acquire this competence.

5. References

- 1. <u>Employment Interviewing Handbook</u>, published by the Virginia Tech Personnel Services Department, April 6, 1987 and as revised.
- 2. Commonwealth's Department of Human Resource Management, <u>Policy 2.05, Equal Employment Opportunity</u>, 9/16/93
- 3. Commonwealth's Department of Human Resource Management, <u>Policy 2.10, Hiring</u>, 9/16/93
- 4. Policy 1030, Affirmative Action Policy

- 5. Guideline 4045, Employment Testing Guidelines
- 6. Guideline 4060, Criminal History and Driver's Record Investigation
- 7. Guideline 4065, Starting Pay for Salaried or Wage Classified Employees
- 8. Policy 4075, Accommodation of Employees with Disabilities
- 9. Guideline 4085, Guidelines for the Retention of Wage Employee Personnel Records
- 10. Commonwealth's Department of Human Resource Management, Policy 1.30, Layoff
- 11. Commonwealth's Department of Human Resource Management, <u>Policy 1.60</u>, <u>Standards</u> of Conduct and Performance
- 12. <u>Policy 4031, Interviewing and Selection Guidelines for Off-Campus Wage and Salaried</u> Classified Positions
- 13. Fair Labor Standards Act
- 14. Virginia Personnel Act, Chapter 10, Title 2.1 of the Code of Virginia
- 15. Commonwealth Compensation Plan

6. Approval and Revisions

• Revision 0

This policy replaces three previous policies: 4025 Guidelines for Recruitment of Oncampus Wage and Salaried Classified Positions, 4030 Guidelines for Recruitment of Off-campus Wage and Salaried Classified Positions and 4035 Guidelines for Hiring Wage Employees.

Approved August 23, 1996, by the Associate Vice President for Personnel and Administrative Services, Ann Spencer.

• Revision 1

Section 3.1.3, first sentence, "Salaried" was added.

Approved June 27, 1997, by the Associate Vice President for Personnel and Administrative Services, Ann Spencer.

• Revision 2

Links to the appropriate websites were added throughout the policy. Other minor clarifications were made.

Addition of the word "Applicants" to the referenced policy title of 4075 Guidelines for the Accommodation of Employees and Applicants with Disabilities.

Section 2.1.4. Addition of statement, "Department heads must ensure that all hourly wage employees (including emergency hires) are appropriately compensated based on the job performed."

Addition of Section 2.1.5 Criminal Conviction Check and Drivers Record Check.

Section 3.1 On-Campus Vacancies. Deletion of the statement, "Due to the State's biweekly RECRUIT schedule, some positions will have a two-week posting period depending on the date of receipt of the vacancy announcement in Personnel Services." Only the off-campus vacancies are listed on the State RECRUIT system.

Sections 3.2.1 and 3.2.6. Additional clarification to the off-campus departments of the paperwork required to submit to Personnel Services in order to advertise salaried positions.

Approved June 22, 1999, by Director of Personnel Services, Linda Woodard.

October 10, 2001: Technical corrections to update policy links and name change for the Commonwealth of Virginia's Department of Human Resource Management (formerly Department of Personnel and Training).